



■ Mining



DSI Network: www.dywidag-systems.com

Reference Details:

Owner Hudson Bay Mining & Smelting, Flin Flon and Snow Lake, Manitoba, Canada

DSI Unit DSI-Thiessen, Canada

DSI Services Training of mine personnel on site and underground pull tests on installed roof bolts.



DSI-Thiessen trains Personnel at the HBM&S Chisel North Mine, Canada

DSI-Thiessen was awarded the exclusive contract for the supply of all ground support products to Hudson Bay Mining & Smelting in Flin Flon and Snow Lake for a five-year term.

An important criterion for the contract negotiations was the excellent customer service provided by DSI-Thiessen to local mines. As part of this excellent customer service, Grant Powell and Floyd Wudrick - both from DSI-Thiessen - recently were on site training HBM&S mine personnel on recommended installation procedures for resin/rebar systems for expanding mines.

In addition, underground pull tests on already installed anchors and reinforcement systems were performed on the occasion of said training. Within the framework of the continuous customer service DSI-Thiessen is planning further activities. DSI attaches great importance to dedicated commitment in the field of customer service. Customer service is the basis for a continuous exchange of experience. This exchange often results in important impulses for the further development of existing products or for the new development of products respectively.

At the same time this service is an important investment for DSI to establish a long-term partnership between DSI and mining companies. Satisfied customers are the best reference!

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